Aetna Better Health® of Michigan

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Provider Bulletin No 147

REVISED

To: Aetna Better Health of Michigan Providers

From: Donna West, Director – Provider Relations

Date: April 13, 2017

Re: Medicare Outpatient Observation Notice (MOON)(CMS-10611)

The purpose of this memorandum is to provide you with information on the OMB –approved standardized Medicare Outpatient Observation Notice (MOON) form CS-10611.

The ruling require all hospitals and critical access hospitals (CAHs) to provide written notification and an oral explanation to individuals receiving observation services as outpatient for more than 24 hours. The notification must include the following:

- The reasons the individual is an outpatient receiving observation services and the implications of receiving outpatient services, such as required Medicare cost-sharing and post-hospitalization eligibility for Medicare coverage of skilled nursing facility.
- Hospitals and CAHS must deliver the notice no later than 36 hours after observation services are initiated or sooner if the individual is transferred, discharged, or admitted.

For more information visit CMS website https://www.cms.gov/Medicare/Medicare-General-Information/BNI/index.html and review the attached frequency asked questions (FAQ). If you have any questions, please contact your provider relations liaison at 866-314-3784.

Sincerely,

Donna J. West